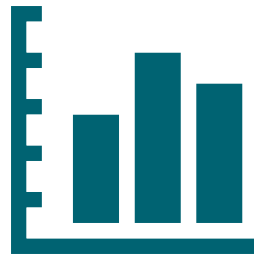


State of the State Courts in a (Post) Pandemic World

Results from a National Public Opinion Poll



// METHODOLOGY



What: National Multimodal Survey (Online + Phones)

Who: Conducted by GBAO Strategies

When: June 8-11, 2020

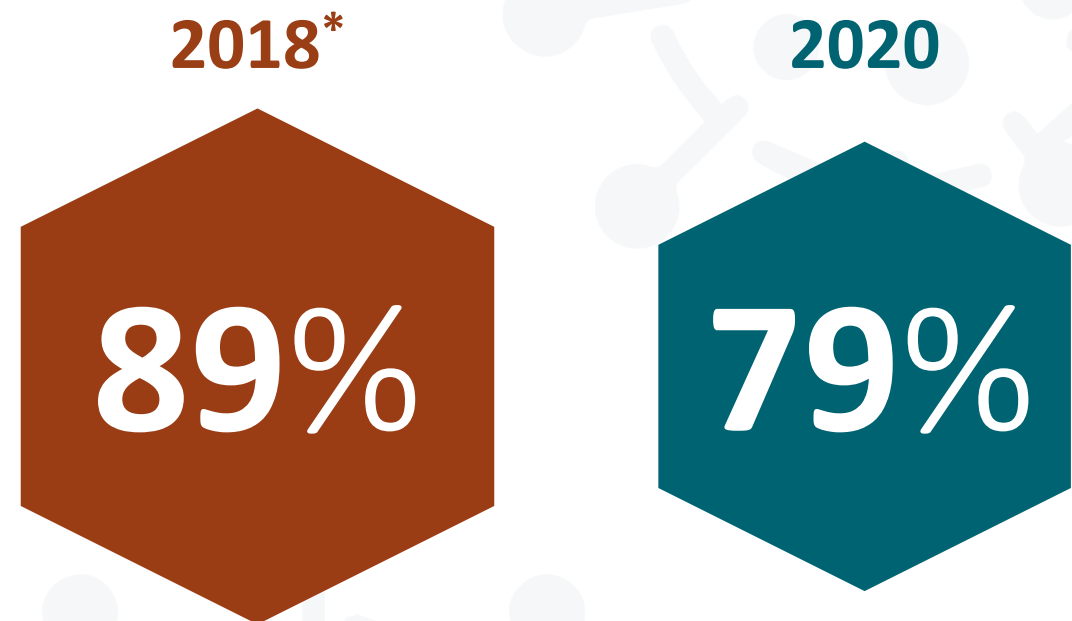
Polled: 1,000 Registered Voters

Stats: MOE +/- 3% (19 times out of 20)

// **FIGURE 2**

Has Support For
Law Enforcement
Changed?

Q: “How much confidence do you have in your local police department?”



**Highest score in our seven-year tracking poll (2014-2020)*

// FIGURE 3

African American Opinion About the Courts/Justice System

State of the State Courts in a (Post) Pandemic World

According to NCSC's 2015 State of the State Courts survey, **only 32%** of African Americans believe state courts provide **equal justice to all**.

“As I said before, they stopped me for no reason. **You don't have to be a criminal to be treated like one.**”

— African American man (2019 NCSC focus group)

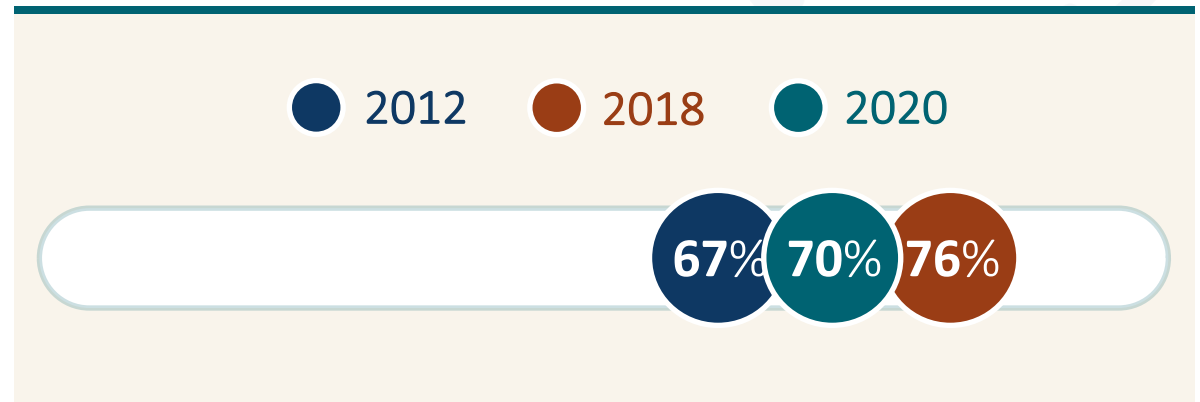
// FIGURE 4

Confidence in State Courts is Steady

State of the State Courts in a (Post) Pandemic World

Q: “How much confidence do you have in the (state) court system?”

Percent who reported feeling confident in the state court system.



8 Year Average — **70%**

// Results from a National Public Opinion Poll **5**

// FIGURE 5

Pandemic-Related
Obstacles to
Reporting for
Jury Duty

14%

Primary caregiver to an
elderly family member

19%

Could not secure **childcare**

47%

Someone in their household with
an underlying health condition

55% of respondents








cited at least one of these obstacles to
reporting for jury service, if called.

// FIGURE 6

Understanding “Comfort Levels” in a (Post) Pandemic World

State of the State Courts in a (Post) Pandemic World

Q: “On a scale of 1 to 10, how comfortable do you personally feel right now...”

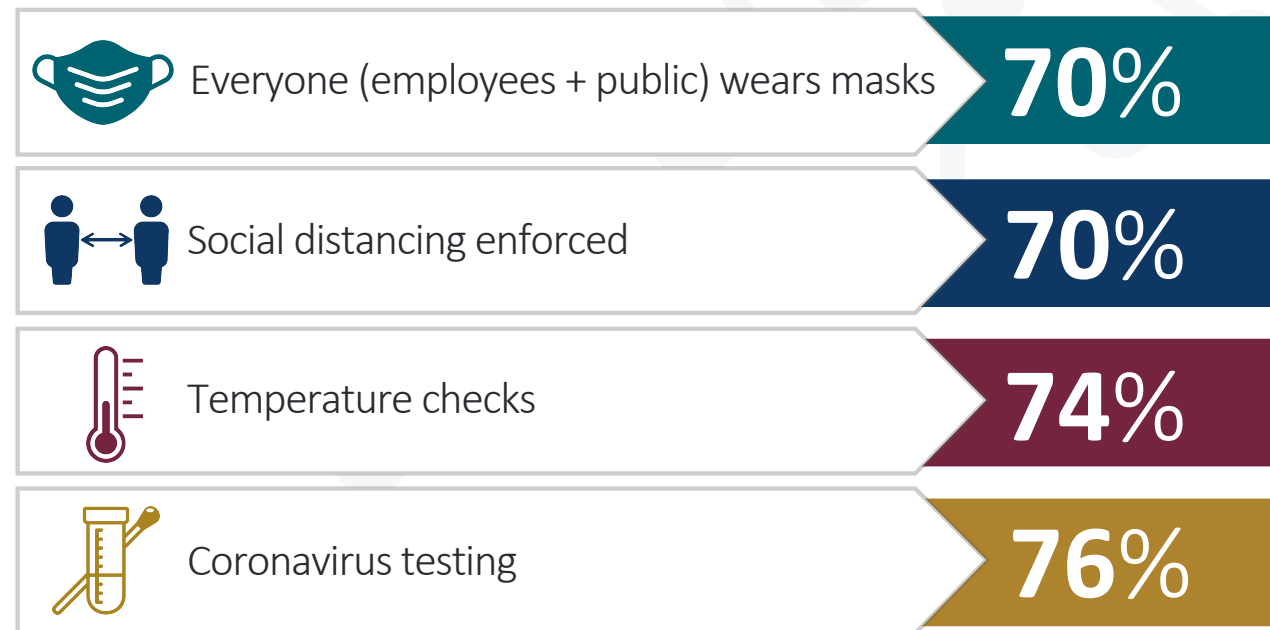
	Going to a friend or family member’s home	7.5	
	Going to the grocery store	7.3	
	Going to a polling place to vote	6.7	
	Going to a government office	6.1	
	Eating out in a restaurant	5.5	
	Reporting for jury duty at your local courthouse	5.4	52% scored this 0-5
	Serving on a jury if selected	5.1	54% scored this 0-5

// Results from a National Public Opinion Poll 7

// FIGURE 7

What Protective Measures Improve Comfort Levels?

Q: “Please indicate whether the implementation of this protective measure would make you comfortable reporting to your local courthouse for jury duty.”



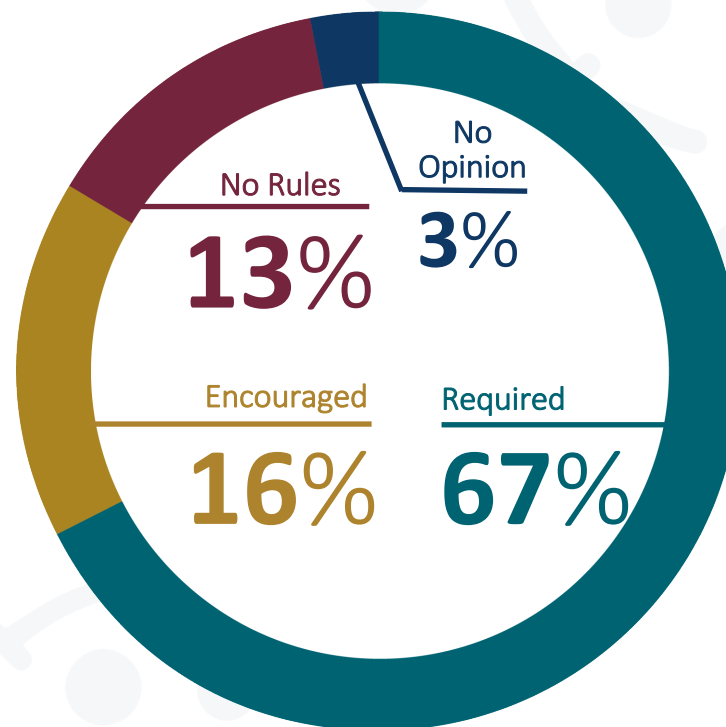
// FIGURE 8

A Mask Requirement is Strongly Supported

State of the State Courts in a (Post) Pandemic World

Q: “Which of the following best captures the rules you would like to see regarding the wearing of masks?”

For those entering a courthouse, masks should be...

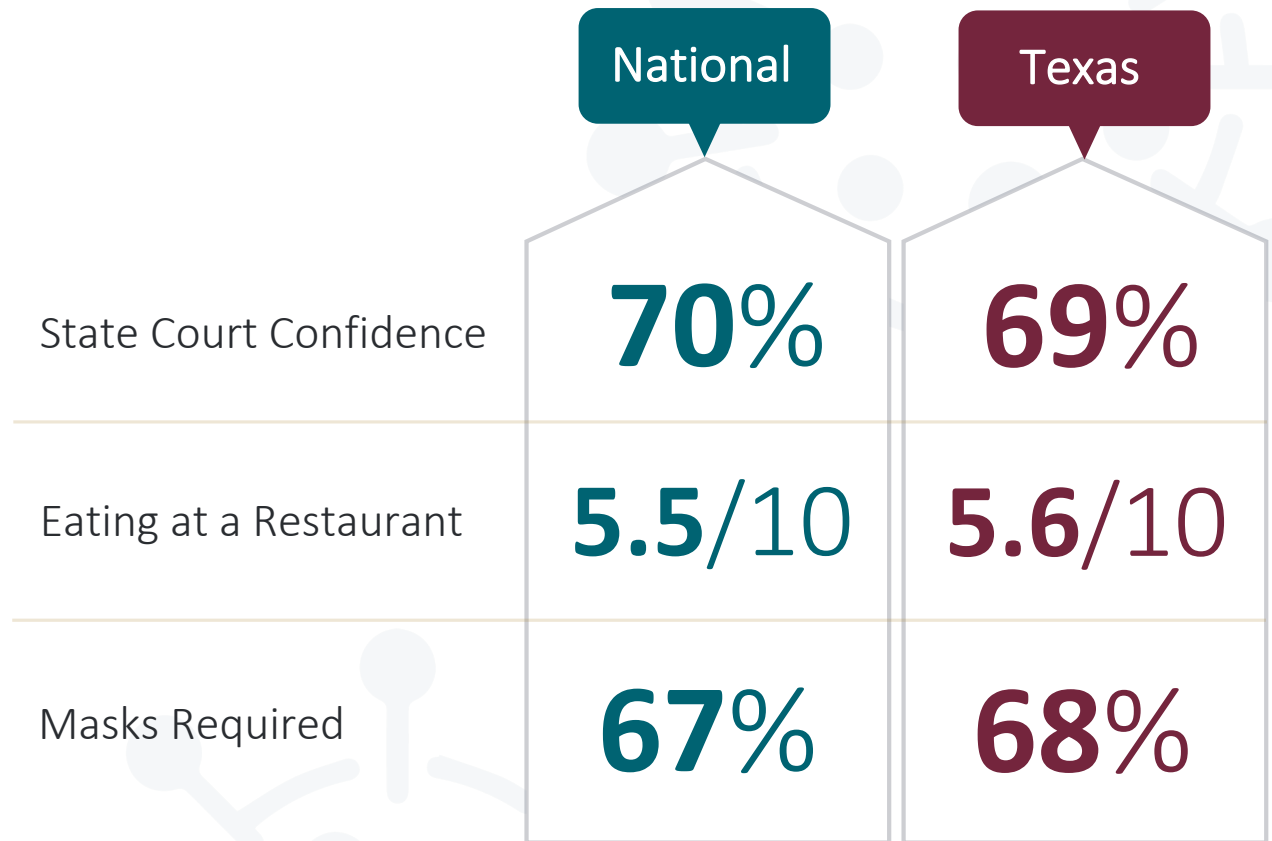


// Results from a National Public Opinion Poll 9

// FIGURE 9

“This is nice, but
my state is
different...”

State of the State Courts in a (Post) Pandemic World



// Results from a National Public Opinion Poll 10

// FIGURE 10

Attitudes Towards Using Remote Court Services

State of the State Courts in a (Post) Pandemic World

Q: “If you had business with the courts, and this service was available online, how likely would you be to use it?”

Percent saying they would
appear via videoconference
for their own case.

Would Use

Wouldn't Use

2014

2020

43%

64%

55%

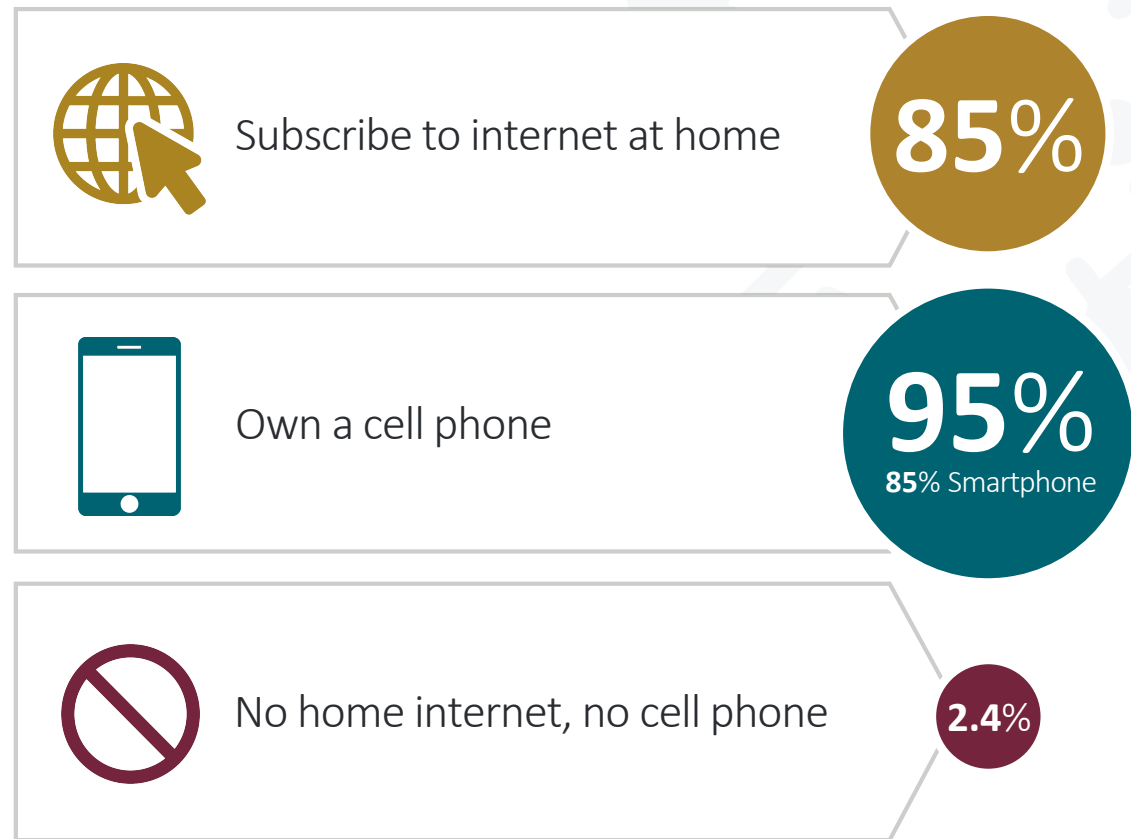
33%

// Results from a National Public Opinion Poll **11**

// FIGURE 11

Most Americans Have the Technology Tools for Remote Participation

State of the State Courts in a (Post) Pandemic World



// Results from a National Public Opinion Poll **12**

// FIGURE 12

Strong Public Support for Remote Jury Service

State of the State Courts in a (Post) Pandemic World

Q: “Are you more comfortable with in person or remote jury service?”

23%

In Person

44%

Remote

32%

No Difference

// Results from a National Public Opinion Poll **13**

// FINAL TAKE-AWAYS & CONUNDRUMS



People are looking for **alternatives to reporting to the courthouse**



The elderly present the greatest challenge—they are as uncomfortable with going to a courthouse as they are with accessing and using remote technology



Composition of the pool likely to be a challenge