



Friday, March 29, 2019  
Springfield District Court  
Community Engagement Meeting

## AGENDA

1. Welcome and Introductions
2. Lessons learned
3. Why we are here
  - Research
  - Public confidence
4. Review of proposed tools
5. Identifying stakeholders
  - Target audience
  - Scope of work
  - Local facilitator
6. Goals for the deliberate engagement
  - Sustained engagement
  - Problem solving
  - Sharing/receiving information and questions
  - Answer questions we can and get answers from others when we can't
7. NCSC role
  - Technical assistance
  - Observation
  - Evaluation
8. Surveying
  - Members of the engagement
  - Social networks (family/friends)
9. Identifying barriers
  - Capacity building

## Table of Contents

- I. NCSC Public Engagement Pilots Project
- II. NCSC Community Engagement in the State Courts
- III. PEPP Problem-solving (Aspirational) Framework
- IV. RECRUITING: “Getting People to Show”