



Improving the Court and Community Response to Persons with Mental Illness and Co-Occurring Disorders Through Compassion and Hope



A Series of Five Online Learning and Planning Sessions



Office of Lt. Governor
Juliana Stratton



SUPREME COURT OF ILLINOIS
JUDICIAL COLLEGE

Learning Session I

Tuesday, September 29, 2020

3:00-5:00 pm

The 21st Century Crisis System: Strategies for Mental Health and Law Enforcement Collaboration to Prevent Justice Involvement

Welcome Chief Justice Anne Burke, Illinois Supreme Court

Welcome Grace Hou, Secretary, Illinois Department of Human Services

Speaker Dr. Margie Balfour, Chief of Quality and Clinical Innovation, Connections Health Solutions; Associate Professor of Psychiatry, University of Arizona

Dr. Margie Balfour will speak about the ideal crisis system including services, collaborations, and the use of data to drive decisions.



Dr. Margaret (Margie) Balfour is a psychiatrist and national leader in quality improvement and behavioral health crisis services. She is an Associate Professor of Psychiatry at the University of Arizona, and serves as the Chief of Quality and Clinical Innovation at Connections Health Solutions, which provides 24/7 access to mental health and substance use care throughout Arizona. Dr. Balfour was named the Doctor of the Year by the National Council for Behavioral Health for her work at the Crisis Response Center in Tucson, where she led an organizational change initiative that greatly improved the quality and timeliness of care,





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and she was the first civilian recipient of the Tucson Police Department's Medal of Honor for her efforts to help law enforcement better serve the mentally ill population.

Dr. Balfour frequently speaks and publishes on topics including outcome measurement, emergency psychiatry, and law enforcement responses to mental illness. She is a co-author of the book *People with Mental Illness in the Criminal Justice System: Answering a Cry for Help*. She serves on the board of directors for numerous organizations including the American Association of Community Psychiatrists, The American Association for Emergency Psychiatry, and NAMI Southern Arizona, and she is a member of the American Psychiatric Association Council on Quality of Care.

Prior to her work with Connections, Dr. Balfour directed the quality program for behavioral health at the public-safety net health system for Dallas, TX, with a special emphasis on emergency psychiatric services and integrated care models to address the behavioral health needs of patients throughout the health system. She also worked with ValueOptions to create a new program for the highest utilizers of behavioral health services in north Texas. She received her MD and PhD in Neuroscience from the University of Cincinnati and completed residency and fellowship in Public Psychiatry at the University of Texas Southwestern Medical Center in Dallas.

Moderator Dr. Lorrie Jones, President, Behavioral Health Innovations, LLC

Speaker Panel

Crisis Intervention Team Training

*Amy C. Watson, PhD, University of Wisconsin at Milwaukee,
President of the Board of Directors, CIT International*

Kurt Gawrisch, CIT, Chicago Police Department

Mobile Crisis Teams – Co-Responder Model

Geri Silic, LCSW, Park Ridge Police Department

Community Policing

*Marc Buslik, Cmdr. (Ret.), Chicago Police Department; Adjunct
Instructor, University of Illinois at Chicago*

Crisis Centers

*Nathan Whinnery MS, LCPC, LPHA, CADC, Director,
Rosecrance Mulberry Center*

Questions

