

I.

PROFESSIONAL ISSUE COMMITTEE OUTLINE AND BIBLIOGRAPHY OF LEP RESOURCES April 23, 2012

RESOURCES FOR DEVELOPING YOUR POLICIES, PROCEDURES AND IMPLEMENTATION STRATEGIES

The U.S. Department of Justice Federal Civil Rights Division's Coordination and Compliance Section recommends the first two following links. In August, 2011, the Compliance Section published a guidance document in response to common language access questions it received.

- A. Plans, guidance documents and other resources <u>www.lep.gov</u>
- B. Compliance section's website www.justice.gov/crt/about/cor/

II. SPECIFIC STATE RESOURCES

A. Colorado

- 1. Memorandum of Understanding (MOU) <u>http://www.justice.gov/crt/about/cor/agreements/Colorado_MOA_6_28_11.pdf</u>
- 2. Approved Language Access Plan (LAP) http://www.justice.gov/crt/about/cor/agreements/Colorado_Language_Access_Plan_0 31512_FINAL508.pdf

B. Maine MOU

http://www.justice.gov/crt/lep/resources/Maine_MOA.pdf

C. North Carolina USDOJ Letter

http://www.justice.gov/crt/about/cor/TitleVI/030812_DOJ_Letter_to_NC_AOC.pdf

III. RESOURCES FOR FUNDING

Funding possibilities with implementation

http://www.lep.gov//resources/courts/081811_Language_Access_Funding_Chart_for_State_Co urts.pdf

IV. RESOURCES AND CONSIDERATIONS FOR DEVELOPING YOUR ASSESSMENT PIECE

A. Self Assessment Survey

The DOJ's Planning Toolkit has a sample self-assessment on page 8 at the following link <u>http://www.lep.gov/resources/2011_Language_Access_Assessment_and_Planning_Tool.pdf</u>

B. Frequency of Contact with LEP Court Users

Consider keeping an Access or other software database cataloguing data on forms requests from Clerks' offices, log assistance provided by phone, and any help line call logs. Other databases could include counts on websites visited.

C. Types of hearings and events in which interpreter services are provided:

1. In-Court (Criminal and Civil)

Consider all in-court proceedings for which your courts are responsible for providing interpreters

2. Out-of-Court

Consider all out-of court events for which your courts provide interpreter services: e.g. front counter assistance, court-ordered mediation, medical evaluations, court office meetings, witness preparation, depositions

D. Constructing multilingual websites:

http://www.usa.gov/webcontent/multilingual/index.shtml

V. RESOURCES FOR IDENTIFYING YOUR STATE'S DEMOGRAPHICS / COMMUNITIES TO BE SERVED

A. Federal Sources

- 1. Lep.gov's collection of demographic data sites <u>http://www.lep.gov/demog_data/demog_data.html</u>
- 2. U.S. Census Bureau American Community Survey http://www.census.gov/hhes/socdemo/language/data/index.html
- 3. American Community Survey Factfinder Website <u>http://factfinder2.census.gov/faces/nav/jsf/pages/index.xhtml</u>
- 4. How to use American Community Survey Language Access Data <u>http://www.census.gov/hhes/socdemo/language/index.html</u>
- 5. U.S. Department of Education, Civil Rights Data Collection http://ocrdata.ed.gov/
- 6. Federal Interagency Working Group on LEP Website <u>http://www.lep.gov/demog_data.html</u>

B. State Sources

- 1. Departments of Education
- 2. Social Services Agencies

C. Additional Sources of Demographic Information

1. Modern Language Association Language Map <u>http://arcgis.mla.org/mla/default.aspx</u>

- 2. Modern Language Association Language Data Center <u>http://www.mla.org/map_data&dcwindow=same</u>
- 3. National Association of Judiciary Interpreters and Translators (NAJIT) <u>http://najit.org/</u>
- 4. American Translators Association (ATA) <u>http://www.atanet.org/</u>

VI. RESOURCES FOR BACKGROUND INFORMATION AND AUTHORITY A. Exec. Order 13166 http://www.lep.gov//13166/eo13166.html

B. June 28, 2010 memorandum from Eric Holder

http://www.lep.gov/13166/language_access_memo.pdf

C. Feb. 17, 2011 memorandum from Eric Holder

http://www.lep.gov/13166/AG_021711_EO_13166_Memo_to_Agencies_with_Supplement.pdf

D. Language Access Assessment and Planning Tool for Federally Conducted and Federally Assisted Programs

http://www.lep.gov/resources/2011_Language_Access_Assessment_and_Planning_Tool.pdf

E. Federal Agency Interactive Working Group on Limited English Proficiency