

Tips for the Hearing

Before

- Establish connections between the courtroom and interpreter station.
- Make sure you are positioned properly in front of the camera. (Check video frame.
 Face, shoulders and chest should be in the frame.)
- □ Check the sound from all mics.

- Check video feeds. Can the interpreter see the courtroom, and can the courtroom see the interpreter?
- Move the camera for visibility and in order to manage communication (using common phrases, like "your honor, the interpreter needs a moment.").
- □ Make sure you have all necessary documents before the VRI event.

During

- Constantly check to verify the LEP has clear visual and audio access.
- Ask the LEP court user repeatedly: Can you hear me clearly? Can you see me clearly?
- Use hand signals with the judicial officer to communicate and get his or her attention.

After

- Make sure you complete any necessary paperwork after the hearing.
- If appropriate, work out with the interpreter coordinator any paperwork to ensure that you are properly paid for the VRI interpreting session.
- After the appearance, make sure you are able to accept any e-mail attachments that contain any information that you must sign, such as a minute order.
- If appropriate, provide further assistance to the LEP court user or other court staff, including providing further interpretation or sight translation as needed (for example, at a cashier window or clerk's counter).
- Make sure that you complete the Interpreter Event Survey after each VRI event and turn it in to the court interpreter coordinator.