

Westside Community Triage and Wellness Center



BECU

Bobby E. Wright
Comprehensive Behavioral Health Center

4133 W. Madison • Chicago, IL 60624

RETHINKING MENTAL HEALTH

Promoting Well Being and Enhancing Quality of Life

WESTSIDE COMMUNITY TRIAGE and WELLNESS CENTER

- located in the West Garfield Park Neighborhood
- 4133 W Madison St between. Karlov and Keeler
- Population is primarily African American, Latina/o and non-Latina/o white.



**POLICE & FIRE Drop-off
ENTRANCE**



WELCOMING CENTER

- ▶ **Trauma-Informed** facility
- ▶ We are open 24/7
- ▶ The Triage is staffed with Mental health professionals, nurses, case managers and engagement specialist with lived experience.



WELCOMING CENTER



CHILDREN PLAY AREA



**Triage
WAITING
AREA**



**INTERVIEW
ROOM 1**





Interview Room 2



NURSE STATION



**RELAXATION
ROOM**



**RESTROOM
WITH SHOWER**



WELLNESS CENTER





PROGRAMS

▶ WALK-IN

- Any individual experiencing mental health or substance use issues or who need assistance with housing, food, job search, etc.

▶ Street Outreach/Mobile Crisis Intervention

- Persons with lived experience along with professional staff respond to crisis call within the community and conduct outreach to known hot spots.

▶ ENHANCED MOBILE CRISIS

- Mobile crisis staff responds to police calls to de-escalate and assess individuals in the community who are experiencing Mental Health or SUD crises and link to care.

▶ POLICE DROP-OFFS

- Official CPD drop off site for any mental health evaluations and linkage to care.

▶ FITNESS DIVERSION PROJECT

- Provide assessment and linkage to care for individuals within three branches of the Cook County Criminal Court who have diagnoses of MI/SUD, determine appropriate level of care, and link to treatment. Conduct 7, 14, 39, 60, and 90-day follow-up and report progress to the court.

▶ 24 Hour Crisis Line





THANK YOU

