



Bobby E. Wright Comprehensive Behavioral Health Center

4133 W. Madison • Chicago, IL 60624

RETHINKING MENTAL HEALTH
Promoting Well Being and Enhancing Quality of Life

## WESTSIDE COMMUNITY TRIAGE and WELLNESS CENTER

- located in the West Garfield Park Neighborhood
- 4133 W Madison St between. Karlov and Keeler
- Population is primarily African American, Latina/o and non-Latina/o white.



# POLICE & FIRE Drop-off ENTRANCE



#### **WELCOMING CENTER**

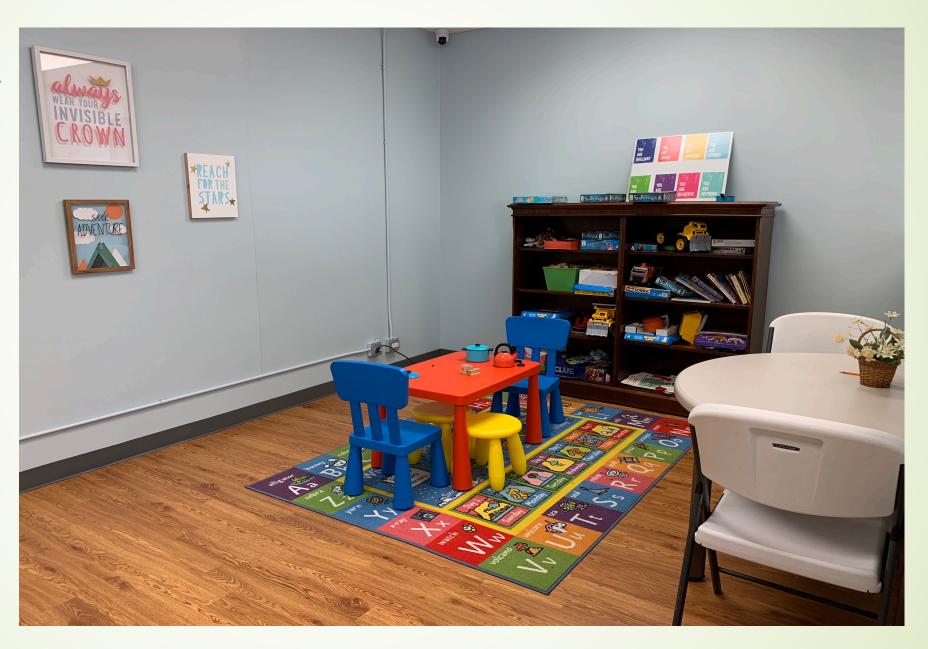
- Trauma-Informed facility
- ►We are open 24/7
- The Triage is staffed with Mental health professionals, nurses, case managers and engagement specialist with lived experience.



# WELCOMING CENTER



## CHILDREN PLAY AREA



## Triage WAITING AREA



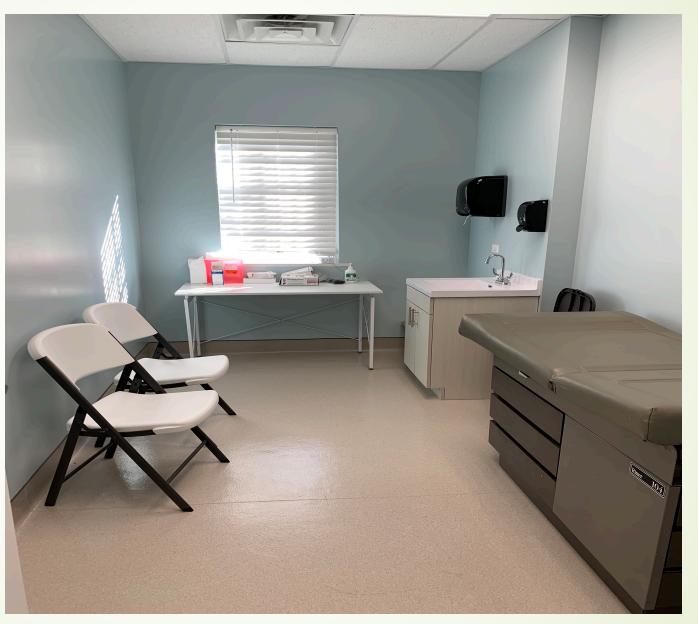
# INTERVIEW ROOM 1



# Interview Room 2



## **NURSE STATION**



# RELAXATION ROOM

# RESTROOM WITH SHOWER



### WELLNESS CENTER



## **PROGRAMS**

- WALK-IN
  - Any individual experiencing mental health or substance use issues or who
    need assistance with housing, food, job search, etc.
- Street Outreach/Mobile Crisis Intervention
  - Persons with lived experience along with professional staff respond to crisis call within the community and conduct outreach to known hot spots.
- ENHANCED MOBILE CRISIS
  - Mobile crisis staff responds to police calls to de-escalate and assess individuals in the community who are experiencing Mental Health or SUD crises and link to care.
- POLICE DROP-OFFS
  - Official CPD drop off site for any mental health evaluations and linkage to care.
- FITNESS DIVERSION PROJECT
  - Provide assessment and linkage to care for individuals within three branches
    of the Cook County Criminal Court who have diagnoses of MI/SUD,
    determine appropriate level of care, and link to treatment. Conduct 7, 14,
    39, 60, and 90-day follow-up and report progress to the court.
- 24 Hour Crisis Line





## THANK YOU

