



Massachusetts
Trial Court



Springfield World Café

February 25th, 2020



Pre and Post Surveys

- We are doing these community engagement sessions in collaboration with the National Center for State Courts
- The National Center is hoping to learn from teams like ours how these engagements affect your perception and trust in our Court
- We would like you to complete a survey at the beginning of your collaboration with us for this project and again at the end



Context

- There is a need and opportunity to expand access and availability to substance use disorder treatment
- Many different efforts in our community to address substance use disorder
- We are all impacted by this
- All of our perspectives, experiences, and ideas are key to building solutions

Today We Will:

- Share and learn from each others experiences, viewpoints, and ideas
- Identify community strengths and challenges around substance use disorder
- Collaborate to build community-based solutions
- Build partnerships and resources



World Café Guidelines

- Focus on what matters
- Contribute your thinking
- Speak your mind and heart
- Listen to understand
- Link and connect ideas
- The expertise is in the room!

World Café Structure

- Identify table host (host will remain at table and facilitate the conversation)
- Identify a scribe (keep legible notes of the conversation – new each time)
- Each person Introduce yourself to the group (name & role)
- Answer the questions (everyone has a voice)
- Table host will capture the “big ideas”

The World Café

- After the first round everyone except for the table host will move to a different table.
- We will discuss 3 questions at the tables
- Have fun, share your ideas, and listen actively

World Café – Question #1

What are some of our community's strengths?

- What resources already exist in our community to combat substance use disorder?



World Café – Transition #1

- Identify a new scribe
- Each person Introduce yourself to the group (name & role)
- Table host shares highlights of previous conversation with the new participants
- Answer next question

World Café – Question #2

What are some of the challenges to addressing substance use disorder?

- What are some gaps in resources or services that exist?
- What challenges do you find when working with individuals, families, friends, and the community impacted by substance use disorder?



World Café – Transition #2

- Identify a new scribe
- Each person Introduce yourself to the group (name & role)
- Table host shares highlights of previous conversation with the new participants
- Answer next question



World Café – Question #3

What are potential solutions we can implement?

- Where can these solutions be implemented?
- Who needs to be involved in creating and maintaining these solutions?
- How will we know these solutions are successful?
- What is the definition of success? How will we measure it?

World Café – Bonus

Based on the conversations that you just had, what do you think should be your top 5 priorities?



World Café – Debrief

- What were the most important things learned during this engagement?
- What would you like to see as a follow-up to this engagement?

Thank You
for participating in the
World Café!