

Solution Room Trends

The 2019 CLAC Language Access Conference included break-out sessions to Solution Rooms where conference participants were encouraged to share language access program challenges with their peers and discuss creative solutions to these challenges. NCSC staff reviewed challenges shared across the four separate Solution Rooms and identified the below trends in language access program needs. NCSC will use these trends to inform program development efforts and future initiatives.

More Qualified Court Interpreters

- Particularly high need for court interpreters in languages of lesser diffusion/other than Spanish/indigenous languages
- Need for recruitment strategies
- Need for retention strategies
- Need for training/pipeline development of court interpreters

Efficient Utilization of Current Pool of Court Interpreters

- Need for efficient utilization of court interpreters intrastate
- Need for efficient utilization of court interpreters across states

Assistance with Implementation and Actual Use of Technology (VRI)

- Assistance with policies
- Assistance with technological support
- Assistance with logistics
- Assistance with resources
- Assistance with getting started

Better Communication/Collaboration Across Courts and States

- Better communication intrastate
- Better communication across states

Leadership Support

- Funding support
- Support with language access compliance
- Support with resources