# COURT CONSULTING SERVICES
# Technology and Innovation

## EXPERT ASSISTANCE

- Case Management System (CMS) Assessment
- Technology assessment of court business processes and related technology tools and capabilities
- Cost/Benefit Analysis of Proposed Technology Implementations
- Technology Market Research
- Technology Solutions Capability Modeling
- Facilitation between Information Technology Users and Providers
- Transition and Implementation Planning for Technology Integrations

## OUTREACH AND AWARENESS

- Public Speaking – Educational Conference Events (COSCA, NACM, Court Associations)
- Webinars
- Development of Tailored Technology Education

## COURT TECHNOLOGY

- Procurement Assistance (Case Management, E-Filing, Document Management, Jury Management, and Other Systems)
- Artificial Intelligence Evaluation and Implementation Strategy
- Assistance for Evaluation of Vendor Proposals and Selection of Appropriate Technologies
- Feasibility Studies
- Court Technology Planning
- Functional and Technical Requirement Analysis
- Software Development Methodologies and Best Process (e.g., Agile, DevOps)

## COURT OPERATIONS, MANAGEMENT, ADMINISTRATION

- Business Process Analysis, Needs Assessment, and Documentation – Evaluate Current Processes and Desired Future Capabilities
- Technology Related Continuity of Operations/Disaster Planning
- Information Security Planning
- Information Technology Assessment
- Information Technology Strategic Planning
- Technology Staff Job Description Review and Recruitment Assistance

## COURT IT GOVERNANCE, MANAGEMENT, ADMINISTRATION

- Information Technology Governance Structure and Process
- Technology Standards and Policy Development
- Integrated Justice Strategic Planning
- Integrated Justice Governance Management
- Data Governance



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