Teleconferencing Platforms

A Pandemic Resource from NCSC

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The National Center for State Courts provides this information for educational purposes only and does not endorse any platform over another, including those not on this list.

For the safety of court staff, members of the bar, parties, and the public, many courts have closed their physical doors. Despite closed physical spaces, the courts remain open for business. Web based teleconferencing platforms can assist courts with their daily functions while allowing everyone to follow CDC and state and local public health official guidelines.

Below are five commonly used video teleconferencing platforms with a brief description of the features included in the free version. These platforms have paid versions that include more robust features. Those features are not covered here.



WorkPlace from Facebook

Cost: Free for government and emergency services for one year Instantly:

- share information,
- live stream meetings or announcements,
- support two-way communication
- use bots to quickly gather feedback from employees

Currently being used by The World Health Organization to share critical information about COVID-19 amongst its workforce, host staff seminars and create an open forum for employee questions



ClickMeeting





Cost: Each healthcare and state institution can be granted with a fully equipped, feature-rich professional webinar and video conferencing platform for free



Zoom

Cost: Free 1-1 meetings. Group meetings are free with these limitations:

- 40-minutes on all video conversations
- Host up to 100 participants
- Up to 40 minutes



LogMeIn GoToMeeting

Cost: Free to front-line service providers; municipalities will receive access to various LogMeIn products for three months through Emergency Remote Working kits.



Webex Meetings

Cisco Webex

Cost: Free version limited to 100 participants.

- Unlimited usage, no time restrictions
- Toll dial-in available
- VoIP capabilities

