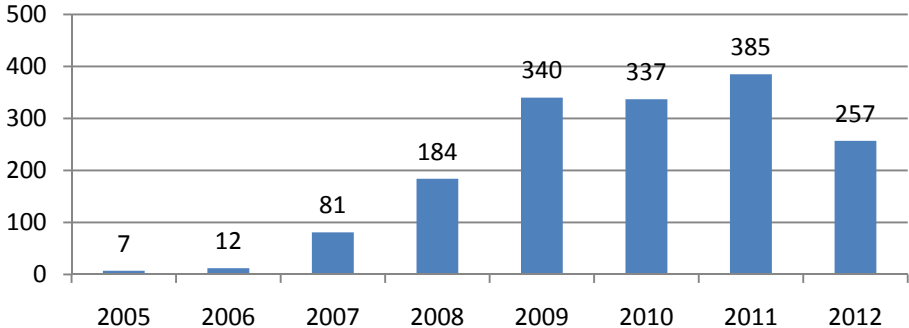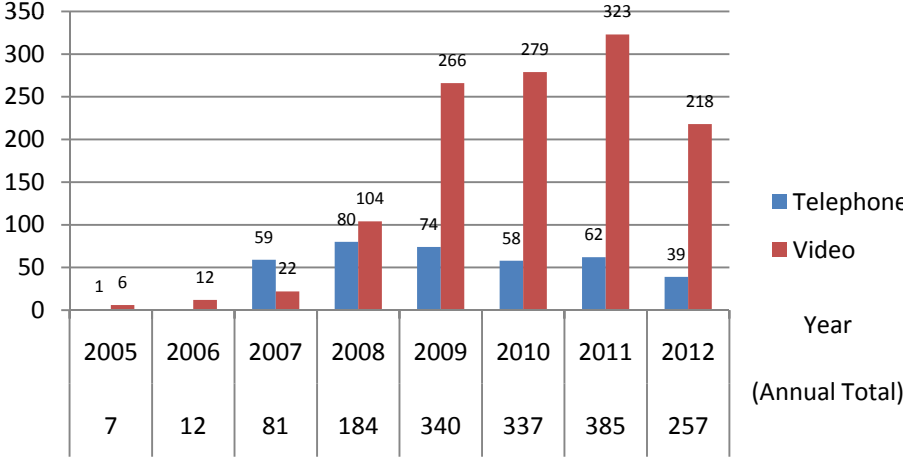# Remote Interpreting Appearance
calendar years
2005 - 2012 (as of 8/31/2012)

Services Delivered by
Telephone vs. Videoconference
2005-2012 (as of 8/31/2012)

Year	2005	2006	2007	2008	2009	2010	2011	2012
Telephone	1		59	80	74	58	62	39
Video	6	12	22	104	266	279	323	218
(Annual Total)	7	12	81	184	340	337	385	257

**Top 10 Languages Requested for
Remote Interpreting in 2012**

(as of 8/31/2012)

Turkish, 6

Laotian, 6

Thai, 7

Hindi, 7

Vietnamese, 24

Burmese, 24

Mandarin, 13

Urdu, 17

Nepali, 14

Spanish, 15

■ Vietnamese
■ Burmese
■ Urdu
■ Spanish
■ Nepali
■ Mandarin
■ Hindi
■ Thai
■ Laotian
■ Turkish