

Conference of the Council of Language Access Coordinators

Cincinnati, Ohio

May 19 – 22, 2024



“Interpreting the Future: Innovation, Inclusion, Collaboration”

Conference Goal: By the end of the Conference, Program Managers will be able to identify ways to strengthen their state programs and to determine next steps for program improvement.

Objectives:

- 1) Strengthen your state’s language access program through interstate collaborations and shared resources.
- 2) Develop strategies to build your interpreter roster with qualified court interpreters.
- 3) Effectively communicate the importance of language access to judicial partners and stakeholders (judges, attorneys, court staff, etc.).
- 4) Navigate and resolve complaints lodged from diverse entities relating to multiple facets of your language access program.

Pre-Conference – Sunday, May 19, 2024

The Graduate Hotel

1:30 p.m. – 2:30 p.m.	LAAC Business Meeting for LAAC Members
3:00 p.m. – 5:30 p.m. Objectives # 1, 2, 3	New Program Manager Orientation
6:00 p.m. – 7:30 p.m.	Welcome Reception

DAY 1 – Monday, May 20, 2024

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8:00 a.m. – 9:00 a.m.	Welcoming Conference Attendees
9:00 a.m. – 9:30 a.m.	Welcome & Opening Remarks: Ohio Supreme Court Chief Justice Sharon Kennedy
9:30 a.m.– 10:15 a.m.	Keynote: Kentucky District Court Judge Yvette de la Guardia
10:15 a.m. – 10:30 a.m.	Break
10:30 a.m. – 11:45 a.m. Objective # 1, 2	Language Justice: New Concept in Diversity, Equity, and Inclusion
11:45 a.m. – 1:00 p.m.	Lunch (Provided)
1:00 p.m. – 2:15 p.m. Objective # 2	Attracting Talent: Strategies for Staffing the Court Interpreting Industry
2:15 p.m. – 2:30 pm	Networking Break
2:30 p.m. – 3:45 p.m. Objective # 4	Interpreter and Court Complaint Procedures: Chronicles from the States
3:45 p.m. – 5:00 p.m. Objective # 2	NCSC LASS Update + CLAC Liaison Update
5:00 p.m. – 6:15 p.m. Objective # 1	CLAC Member Time

DAY 2 – Tuesday, May 21, 2024

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	TRACK A	TRACK B
9:00 a.m. – 10:15 a.m. Objectives # 1, 2, 3	Language assessments and Oral Proficiency Interviews	Policy Development – How to Write a Solid Policy Statement
10:15 a.m. – 10:30 a.m.	Break	
	TRACK A	TRACK B
10:30 a.m. – 11:45 a.m. Objective # 2	Training for Oral Exam Preparation	Video Remote Interpretation Panel - Discussion on policies/guidelines, training, etc. and how states made those decisions.
11:45 a.m. – 1:00 p.m.	Lunch (Provided)	
1:00 p.m.– 2:15 p.m.	Review of NCSC’s Test Development Process + Testing Challenges and Solutions	
2:15 p.m. – 2:30 p.m.	Networking Break	
2:30 p.m. – 3:45 p.m. Objective # 1, 2	Interpreter Labor Issues	
3:45 p.m. – 5:00 p.m. Objective # 1	Translation Processes: Handling Large Translation Projects	
6:00 p.m. – 8:00 p.m.	Social Outing TBD	

DAY 3 – Wednesday, May 22, 2024

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8:00 a.m. – 11:00 a.m. Objective # 1	Enhancing Collaboration Among the National Center for State Courts and the States
11:00 a.m. – 11:15 a.m.	Break
11:15 a.m. – 12:30 p.m. Objective # 1	The Impact of AI in Court Interpretation and Translation
12:30 p.m.	Adjournment
2:00 p.m. – 5:00 p.m. Objective # 2	NCSC Test Administration and Proctor Training