

Oregon Judicial Department

Remote Interpreting 2011 Report

RI Category Data

RI Category	Total
1 Eligible	738
2 Offered	731
3 Accepted	688
4 Refused	25
5 Simultaneous	73
6 Consecutive	451
7 Telephone	592
8 Video	72
9 Satisfactory service	35
10 Unsatisfactory service	12
11 Unused	68
12 Cancelled	42
Satisfaction Unknown	531

Analysis

According to scheduler's reports, 99% of RI eligible requests are being offered RI services

Offer Index	
1 Eligible	738
2 Offered	731
Not Offered	7
% eligible that are offered	99%

Of those requests offered RI services, RI services are accepted 94% of the time.

Acceptance Index	
2 Offered	731
3 Accepted	688
Not Accepted	43
% of offers accepted	94%

RI Assign Results		% of total
9 Satisfactory service	35	5%
10 Unsatisfactory service	12	2%
11 Unused	68	10%
12 Cancelled	42	6%
Satisfaction Unknown	531	77%
Total Accepted RI Assigns	688	

ASL Data

RI Usage for ASL



