



New Mexico Courts Online Dispute Resolution (ODR)

What is ODR?

Online Dispute Resolution, or ODR, is a tool provided by the court to resolve a Debt & Money Due case. It gives everyone involved the opportunity to negotiate online, including the option of requesting assistance from a neutral, online mediator.

Benefits include:

- Controls the outcome of the case
- Costs less money than a trial
- Takes less time than a trial

How does ODR work?

The Plaintiff and Defendant will receive emails ordering that the Online Resolution Center be utilized to resolve the dispute after which the Plaintiff will receive a separate email to begin the process. Once the Plaintiff responds and submits the necessary information, the Defendant will receive an email to review the submitted information and provide a response in the Online Resolution Center.

Either party can request online help from a mediator during the first 14 days of the process.

If a settlement agreement is reached, a Settlement Agreement document will be generated and automatically filed with the court.

Timeliness Matters!

You will have until 30 days from the date of the initial Plaintiff's email invitation to complete the process.

Check your inbox, spam, and junk mailboxes for emails from **no-reply@newmexicocourtsdmd.modria.com**.

How much does it cost?

The service is provided by the New Mexico Judiciary and will cost you nothing.

What if we are unable to resolve our matter using the New Mexico Courts Online Resolution Center?

A trial date will be set and you will be required to appear in court.

Technical assistance is available.



odr.modriasupport@tylertech.com



833.803.5492

