

# Continuing Upward from the Summit - June 2022

Day 2 Take-aways

SYDOW, NORA JUN 07, 2022 04:42PM

## breakthrough quality representation ideas

### SIM Mapping for Child Welfare

Massachusetts shares a great roadmap as to the purpose and structure of utilizing SIM mapping in the child welfare system. It has so many thoughtful components.

*She spoke very fast, but had good information* – ANONYMOUS

### Think empathetically to modify the court experience so as to be user-friendly.

### Protecting the due process rights of parents with pre-filing representation

**Virtual and hybrid court is here to stay - but in Teri's words - we don't want to automate bad practice. Working with counties to implement this alternative in an effective way will be key to enhancing hearing quality and achieving quality legal representation.**

### Importance of user testing

*Did attend* – ANONYMOUS

*Great points.* – ANONYMOUS

### High Quality Legal Advocacy Panel

This whole panel had so much great information and leading very transformational work. I plan to reach out to each one or at least do further research into what they were referring to

## clients need social workers more than compliance monitors

*Didn't attend* – ANONYMOUS

## ways to easily obtaining user feedback

**Lived expertise, pre-lit, social workers, it was overall a fantastic day with tons of information!**

*Didn't attend* – ANONYMOUS

Start the conversation about statewide representation system

**Interested in sequential intercept mapping and its potential for getting access to services where most needed.**

**Get lots of different people to read and review your forms**

**IV-E and pre-filing representation. Figuring out how to ask questions at these events better**

*Agreed!* – ANONYMOUS

*Prepare examples and present systematically.* – ANONYMOUS

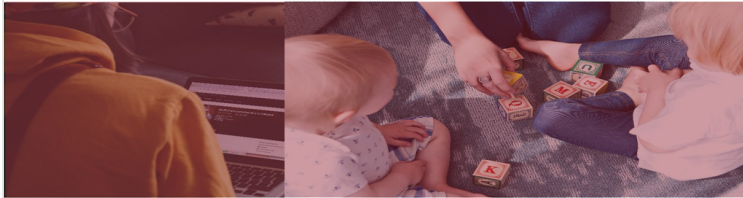
Using social workers can turn reasonable efforts into active efforts.

## Washington lived experience project

# Facilitating Trauma Responsive Virtual Hearings for Dependency Cases (April 2022)



## Study of Virtual Child Welfare Hearings Facilitating Trauma-Responsive Virtual Hearings for Dependency Cases April 2022



**Question:** What conditions and practices can dependency courts put in place to facilitate virtual hearings that are responsive to the trauma families and children have experienced?

**Answer:** Through careful considerations of technology, open and clear communication, and realistic expectations, dependency courts can facilitate virtual hearings that not only respond to impacts of past

### Trauma-Responsive-Virtual-Hearing.pdf

PDF document

[WWW.NCSC.ORG](http://WWW.NCSC.ORG)



### Tiny Chat 84: Empathy & Virtual Court

Treat others the way you would like to be treated. Everyone is busy, lots of us are stressed, and technology failures happen to everyone. Judge Alicia Washington from Illinois' 10th Judicial Circuit shares how she practices empathy and approaches her job with compassion, particularly in the age of virtual court. Come hear her powerful message, and for another discussion on empathy, be sure to check out our Tiny Chat with Judge Leifman (<https://vimeo.com/showcase/8099551/video/444228206>) from Miami.

VIMEO

*use "learned experts" – ANONYMOUS*

*virtual hearings are here to stay, be mindful of location – ANONYMOUS*

## NCSC Tiny Chat on Empathy in Virtual Court

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