



New Mexico Courts Online Dispute Resolution (ODR)

What is ODR?

Online Dispute Resolution, or ODR, is a tool provided by the court to resolve a Debt & Money Due case. It gives everyone involved in a case the opportunity to negotiate online, including the option of requesting assistance from a neutral, online mediator before putting the decision in the hands of a judge.

In most situations, the New Mexico Courts Online Resolution Center will cost you less and take less time than a trial.

How does ODR work?

If the Debt & Money Due case qualifies for ODR, the Plaintiff will receive an email from the court to begin the process. Once the Plaintiff responds and submits the necessary information in the Online Resolution Center, the Defendant will then receive an email. The Defendant should review the information submitted by the Plaintiff and provide a response.

Either party can choose to request online help from a mediator during the first 14 days of the process.

If a settlement agreement is reached, a Settlement Agreement document will be generated and automatically filed with the court.

Timeliness matters in this process. You will have 30 days from the date of the Plaintiff's email invitation to complete the process.

Check your inbox, spam, and junk mailboxes for email from:
no-reply@newmexicocourtsdmd.modria.com

How much does it cost?

The service is provided by the New Mexico Judiciary and will cost you nothing.

What if we are unable to resolve our matter using the New Mexico Courts Online Resolution Center?

A trial date will be set, and you will be required to appear in court.

Technical assistance is available.



odr.modriasupport@tylertech.com



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