

Resolve Your Debt/Money Due Case From Your Phone or Computer Without Having to Go to the Courthouse

Complaint

Is filed in court against another person or business.



Summons

The person or business named in the Complaint as owing money is served with a court summons.



Answer

After receiving the Summons, the person or business named in the Complaint responds to the Complaint by filing an Answer within 20 days for Magistrate/Metropolitan Courts, or within 30 days for District Courts.



Online Dispute Resolution Begins!

Now that all parties are involved in the court case, an email is sent to the person or business who filed the original Complaint.



Email Sent to Person or Business Who Filed Complaint

He/She clicks on the email link and then answers questions online about the money owed. This takes about 5-10 minutes.



Email Sent to Person or Business Named in Complaint

He/She clicks on the email link, reviews the information and answers questions online to provide a response. This takes about 5-10 minutes.



Both parties must check their inbox, spam, and junk mailboxes for an email from: no-reply@newmexicocourtsdmd.modria.com



Need Help Reaching an Agreement? Request a Mediator At No Charge

Either party can request help from an online mediator during the first 14 days of the online dispute resolution process.



Agreement Reached

If an agreement is reached, (with or without a mediator), a Settlement Agreement will be automatically filed with the court.

Agreement Not Reached

If an agreement is **not** reached, (with or without a mediator), a Non-Settlement Agreement is automatically filed with the court and the court will contact you regarding your next steps.

Complaint and Answer Forms are available at the court, or at www.nmcourts.gov

Get help and information at 833-803-5492 or <https://adr.nmcourts.gov>