



CASE MANAGEMENT TEAMS APPROACH (CCMT)

Implementation Lab Opportunity

Post-Pandemic Implementation Lab Project

The RRT and NCSC will select up a number of [Implementation Lab sites](#), with [applications](#) due by **February 4**. Courts seeking improvements in Case Management are encouraged to consider a Court Case Management Team Implementation Lab as described below.

What are Court Case Management Teams (CCMT)?

[Court Case Management Teams](#) (“CCMT”) have been evaluated as effective ([Hannaford et al, 2019](#)). The purpose of Case Management Teams is to provide more timely case resolution and higher quality justice while utilizing existing staffing.

The content offered in this interactive workshop has been field-tested and evaluated. Drawing upon the experiences of court leaders across the country and facilitated by national experts in Civil and Family justice, the workshop will (1) provide one-on-one coaching and subject matter expertise to managers, judges, and staff with an emphasis on evaluation of performance management data, (2) facilitate peer-to-peer sharing among court stakeholders to promote collaboration, and (3) deliver cutting edge content regarding case management strategies, backlog control strategies, and civil and family justice reform efforts.

Customizable Curriculum

While highly customizable to the needs of the jurisdiction, the curriculum may include:

Session 1. CCMT Process Overview. This session will prepare participants for the self-assessment process, by determining essential team members and key areas.

Session 2. Introduction and Need for Data. The objective of this session is to consider key measures to demonstrate effectiveness of reform efforts. State court faculty will present their data dashboards and experiences with other stakeholders.

Session 3. Simplification and Other Strategies. Court experts will present successful strategies implemented locally and nationally such as the Informal Domestic Relations Trials process.

Session 4. Theory of Change. The objective of this session is to consider implementation science and identify barriers and drivers of success.

Session 5. Action Planning and Communications. Facilitation to establish priorities and strategic initiatives including Communications for success.

Participants will have opportunities to share progress made, troubleshoot barriers and identify common themes and lessons learned.

For more information on CCMTs or Case Management Implementation Lab opportunities, please contact [Paula Hannaford](#) or [Alicia Davis](#).