

PRE-EVENT (FIRST TIME) SURVEY

The purpose of this survey is to find out people's views prior to or early on in court-public engagements. It is for all who participate in public engagement activities held by pilot teams (see ncsc.org/pilots), including members of the general public, court users, and court personnel. Please give your honest opinions. There are no right or wrong answers to these questions.

To match this survey with later surveys, we would like to use your email address as your ID. The researchers will not use your email for any purposes other than data matching without your permission. Also, the researchers will remove all emails after the data has been matched.

1. Please provide your email or ID.**2. Do you currently work with or for the courts in any official role or position?**

- Yes
 No → Go to #4

3. What is your role or position with or for the courts?**4. Do you play any leadership roles in your community?**

- Yes
 No → Go to #6

5. What leadership role(s) do you play?**6. If you were asked to come here today by a group other than the courts, please provide the name of the group:**

- I was not asked to come here by a group other than the courts

7. About how many experiences have you personally had with the courts in the last 5 years? Experience(s)**8. Please indicate if you have had each of the following experiences with the courts before today:**

	Yes	No
a. Served on a jury	<input type="radio"/>	<input type="radio"/>
b. Defendant (in a civil or criminal case)	<input type="radio"/>	<input type="radio"/>
c. Witness	<input type="radio"/>	<input type="radio"/>
d. Plaintiff (who brought a case to court)	<input type="radio"/>	<input type="radio"/>
e. Participant in a juvenile justice or child welfare case	<input type="radio"/>	<input type="radio"/>
f. Probationer (on probation)	<input type="radio"/>	<input type="radio"/>
g. Engaged as member of public (e.g., to do a survey, learn about the courts, or give input to the courts)	<input type="radio"/>	<input type="radio"/>
h. Other, please describe:	<input type="radio"/>	<input type="radio"/>

9. If you know of any experiences your family, friends, or others' have had with the courts, please describe their experience that comes most quickly to your mind.

- I do not know of any experiences others have had with the courts

10. How familiar are you with the [courts in your area]?

- Extremely familiar
 Very familiar
 Somewhat familiar
 Slightly familiar
 Not at all familiar

People can have positive, negative, or BOTH positive and negative (i.e., mixed) feelings about things. Therefore, we ask separately about positive/negative feelings below.

11. How **positive** do you feel about the [courts in your area]?

- Extremely positive
- Very positive
- Somewhat positive
- Slightly positive
- Not at all positive

12. How **negative** do you feel about the [courts in your area]?

- Extremely negative
- Very negative
- Somewhat negative
- Slightly negative
- Not at all negative

13. Some people believe courts can have positive effects on the community. Please list any **positive** effects that you care about.

- I don't believe courts can have positive effects on my community

14. In your opinion, how likely is it that [courts in your area] will have positive effects on your community?

- Extremely likely
- Very likely
- Somewhat likely
- Slightly likely
- Not at all likely

15. If positive effects happened, how positive would they be?

- Extremely positive
- Very positive
- Somewhat positive
- Slightly positive
- There are no positive effects

16. Some people believe courts can have negative effects on the community. Please list the **negative** effects you care most about.

- I don't believe courts can have negative effects on my community

For the following questions about the courts, please make your best guess, even if you do not know or are not sure.

17. In your opinion, how likely is it that [courts in your area] will have negative effects on your community?

- Extremely likely
- Very likely
- Somewhat likely
- Slightly likely
- Not at all likely

18. If negative effects happened, how negative would they be?

- Extremely negative
- Very negative
- Somewhat negative
- Slightly negative
- There are no negative effects

19. How much do you trust or distrust the [courts in your area]?

- Trust a lot
- Trust some
- Trust slightly
- Neutral, neither trust nor distrust
- Distrust slightly
- Distrust some
- Distrust a lot

20. How comfortable would you feel letting the [courts in your area] decide a case that was important to you?

- Very comfortable
- Somewhat comfortable
- Slightly comfortable
- Neutral: Neither comfortable nor uncomfortable
- Slightly uncomfortable
- Somewhat uncomfortable
- Very uncomfortable

21. How fair or unfair do [courts in your area] treat people of different races, genders, ages, wealth, or other characteristics?

- Very fair
- Somewhat fair
- Slightly fair
- Neutral: Neither fair nor unfair
- Slightly unfair
- Somewhat unfair
- Very unfair

22. How much do you feel the [courts in your area] care about the problems faced by people like you?

- A great deal
- Quite a bit
- Some
- A little
- Not at all

23. How knowledgeable and skilled are the [courts in your area] at doing their jobs?

- Extremely knowledgeable and skilled
- Very knowledgeable and skilled
- Somewhat knowledgeable and skilled
- Slightly knowledgeable and skilled
- Not at all knowledgeable and skilled

24. How well do the [courts in your area] represent the values of your community?

- Extremely well
- Very well
- Somewhat well
- Slightly well
- Not at all well

25. How much do the [courts in your area] act with honesty and integrity?

- Extremely honest, a great deal of integrity
- Very honest, quite a bit of integrity
- Somewhat honest, some integrity
- Slightly honest, slight integrity
- Not at all honest, no integrity

26. In the [courts in your area], how much are court personnel respectful and courteous to all members of the public?

	Not at all courteous/ respectful	Slightly courteous/ respectful	Somewhat courteous/ respectful	Very courteous/ respectful	Extremely courteous/ respectful	Don't Know
a. Judges	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Probation staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Security staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Other court staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. Some believe the public can have positive effects on the courts (e.g., during engagements like this one). Please list the positive effects you care most about.

- I don't believe the public can have positive effects on the courts

28. In your opinion, how likely is it that the public will have positive effects on [courts in your area]?

- Extremely likely
- Very likely
- Somewhat likely
- Slightly likely
- Not at all likely

29. If such positive effects happened, how positive would they be?

- Extremely positive
- Very positive
- Somewhat positive
- Slightly positive
- There are no positive effects

30. Some people believe the public can have negative effects on the courts. Please list the negative effects you care most about.

- I don't believe the public can have negative effects on the courts

31. In your opinion, how likely is it that the public will have negative effects on [courts in your area]?

- Extremely likely
- Very likely
- Somewhat likely
- Slightly likely
- Not at all likely

32. If such negative effects happened, how negative would they be?

- Extremely negative
- Very negative
- Somewhat negative
- Slightly negative
- There are no negative effects

33. Please indicate how much you agree or disagree with the following statements about the people in the general public who may provide input to or take part in engagements with the [courts in your area].

Please make your best guess, even if you do not know or are not sure.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a. I feel comfortable having the public work with the courts to help improve its services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. If given the chance, most people will offer useful input to help improve court services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Most people know enough to give useful ideas for improving the courts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Most people will be honest with the courts about what they really think.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. The general public <u>unfairly</u> blames the courts for things others (e.g., the police or lawyers) do wrong.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Most people <u>only</u> complain about the courts when they do not get the outcome they want.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34. Please indicate your perceptions of how much the courts [courts in your area] and the people in your community trust each other.

Please make your best guess, even if you do not know or are not sure.

	Trust Not at all	Trust Slightly	Trust Somewhat	Trust Very much	Trust A great deal
a. In general, how much do the <u>[courts in your area]</u> trust the people in your community?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. In general, how much do the <u>people</u> in your community trust the <u>[courts in your area]</u> ?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. How much do the <u>courts</u> trust the public to be a meaningful partner in engagements like this one?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. How much do the <u>people</u> in your community trust the courts to be a meaningful partner in engagements like this one?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

35. To what extent do you see the [courts in your area] as being part of your community?

- A great deal
- Quite a bit
- Some
- A little
- Not at all

36. How much do you feel a sense of community with other members of the public who are involved in engagements (like today's) with the [courts in your area]?

- A great deal
- Quite a bit
- Some
- A little
- Not at all

37. During today's engagement with the courts, whose interests and concerns are you thinking most about?

- My interests and concerns
- My family's interests and concerns
- My community's interests and concerns
- The interests and concerns of every community
- The interest and concerns of specific communities. Please specify which communities:

Demographics

We appreciate your answers to these next questions because they will help us know if certain groups' views are being left out, and/or whether opinions differ between groups.

38. What is your age?

Years old

39. What is your gender?

Male

Female

40. What race or races do you consider yourself to be?

(Check all that apply)

American Indian or Alaska Native

Asian

Black or African American

Native Hawaiian or other Pacific islander

Spanish, Hispanic, Latina/o/x, Puerto Rican

White (Caucasian)

Other, please specify:

41. What is the highest degree you have attained?

No high school diploma

High School Diploma/GED

Some college or post high school, but no degree

Technical/Associate/Junior College (2 yr, LPN)

Bachelor's Degree (4 yr, BA, BS, RN)

Some graduate school

Graduate Degree (Masters, PhD, Law, Medicine)

42. In general, how would you describe your ideological views?

Very liberal

Liberal

Middle-of-the-road

Conservative

Very conservative

43. What is your zip code?

Thank you for being willing to help evaluate these engagements!